The future of work

David Williams actkm

Presentation to HKKMS

May 2015

Abstract

Globalisation of markets, emerging technology and the entry of millennials into the workforce are just some of the issues that will change the workplace as we know it.

To survive and thrive in an increasingly hostile and chaotic environment, organisations will need to address the four tenets of awareness, agility, personalised service and responsiveness.

Keywords: *knowledge management, intellectual capital, future, networks, learning.*

David Williams

The Future of Work

Getting ahead of the curve

May 2015

Abstract:

Globalisation of markets, emerging technology and the entry of millennials into the workforce are just some of the issues that will change the workplace as we know it.

To survive and thrive in an increasingly hostile and chaotic environment, organisations will need to address the four tenets of awareness, agility, personalised service and responsiveness.

Keywords: agility, service, intellectual capital, future, networks, Organisational learning,

About the author:

David's background is in project management in the construction industry and Defence projects before working across the management fields of program evaluation, human resources, information, knowledge, quality, risk and enterprise architecture. He was previously the information

Biases

- White Anglo-Saxon Humanist
- Australian
- Realist
- Project manager
- Ex Public servant
- Working class background
- University lecturer
- Consultant

Passionate about:

- Oceans and the Environment
- Equality
- My local community
- Family and friends
- Knowledge Management
- People with disability
- Skiing and SCUBA diving

The Aeroplane
Come and see.
the aeroplane is h

The 2013-14 State of the Future

Trends & Drivers

Global Warming

Economy

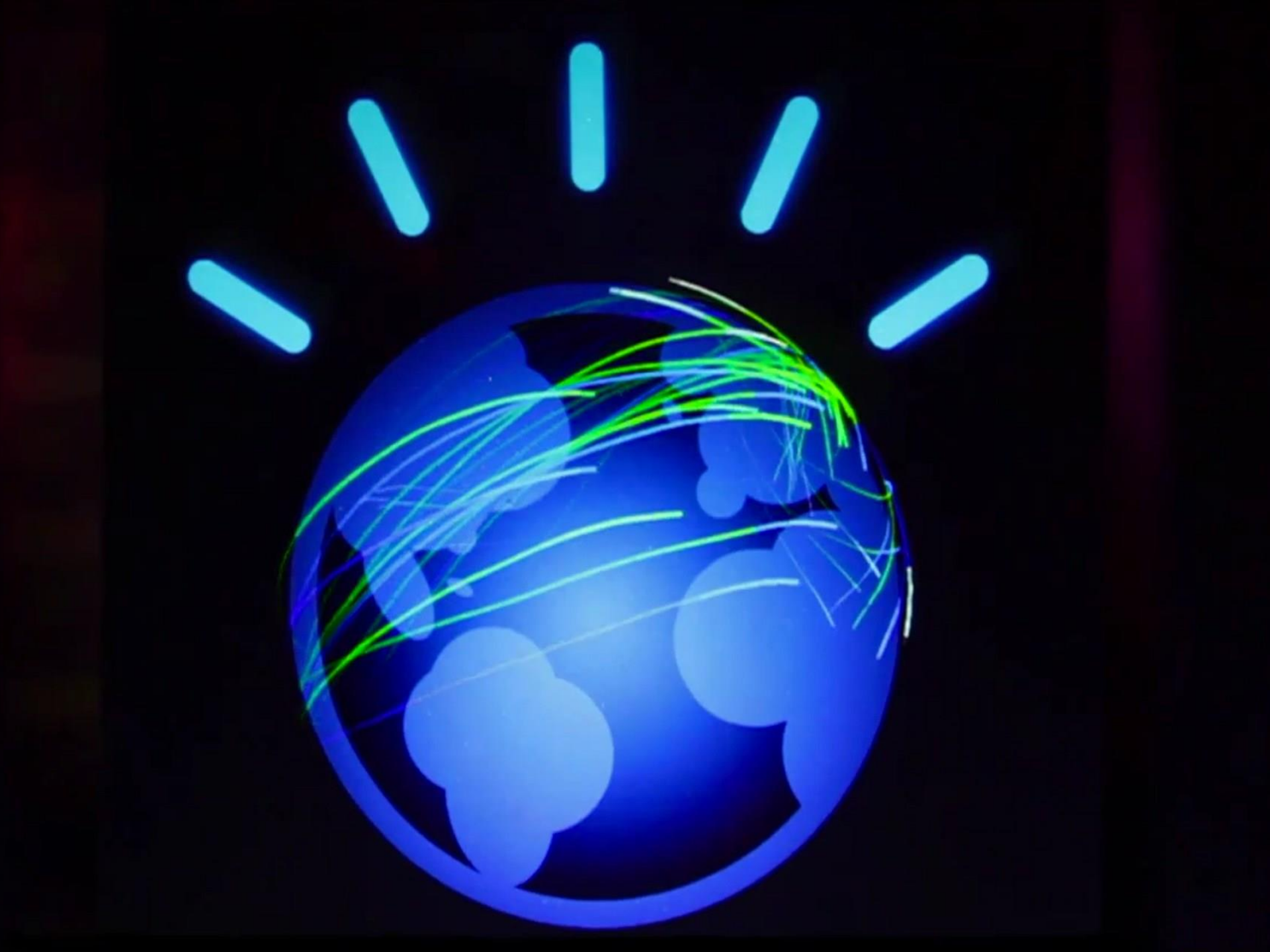
Education

Changing Demographics

SALE!
SOON!
SERVICE DESK
HOMELESS...
COLD AND HUNGRY
KINDNESS HELPS

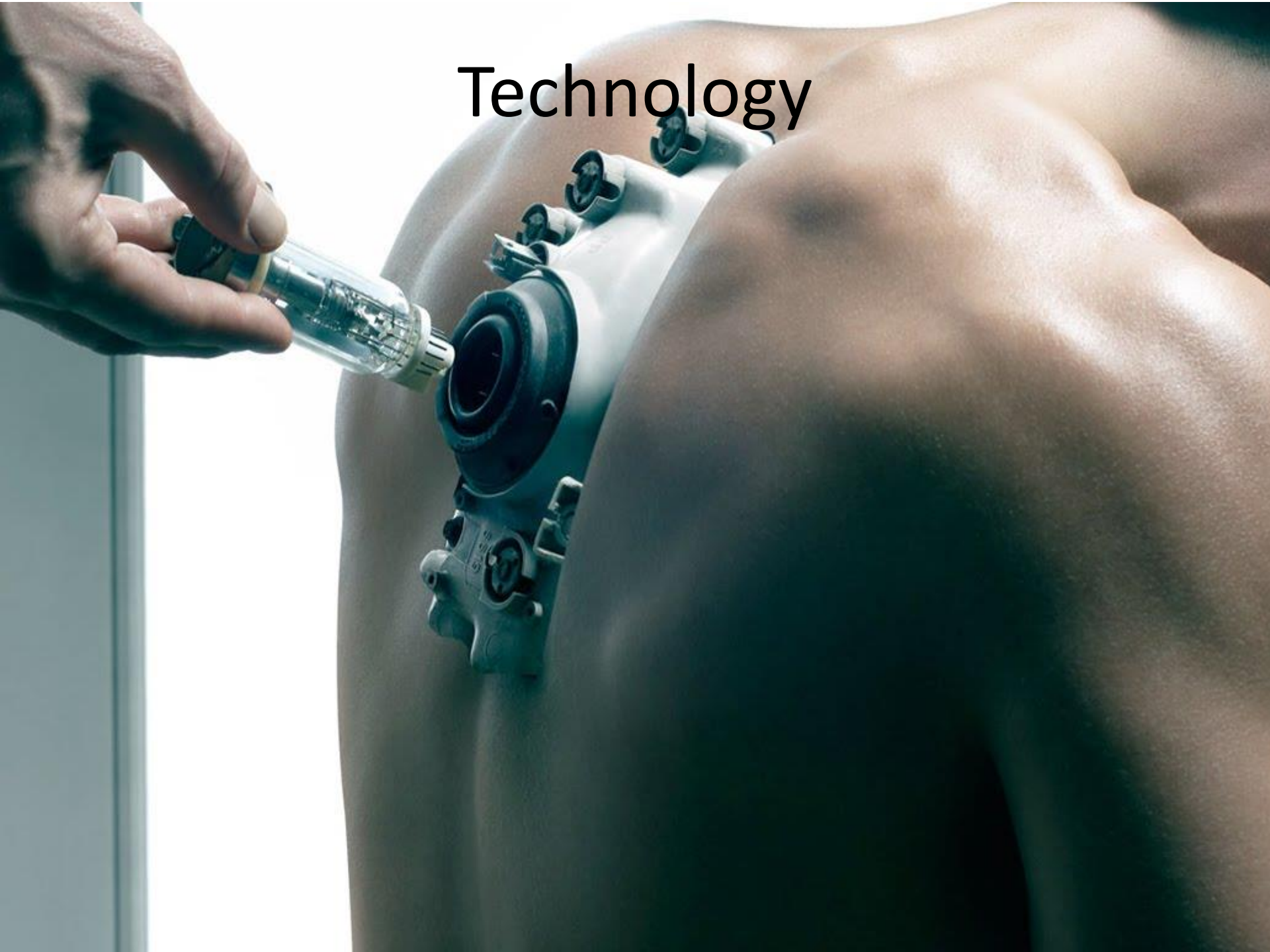
Technology

The Future



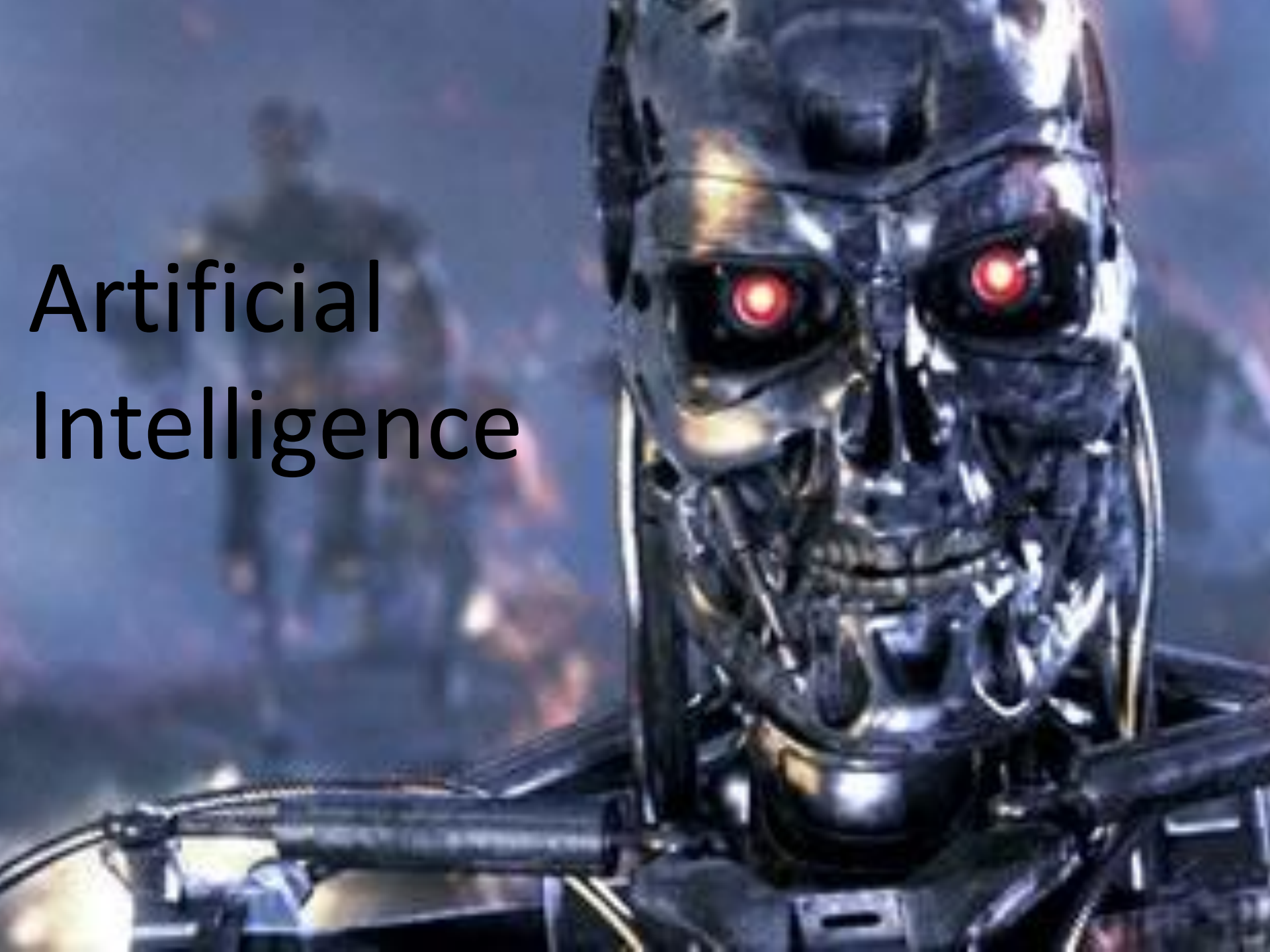
Transport

Technology



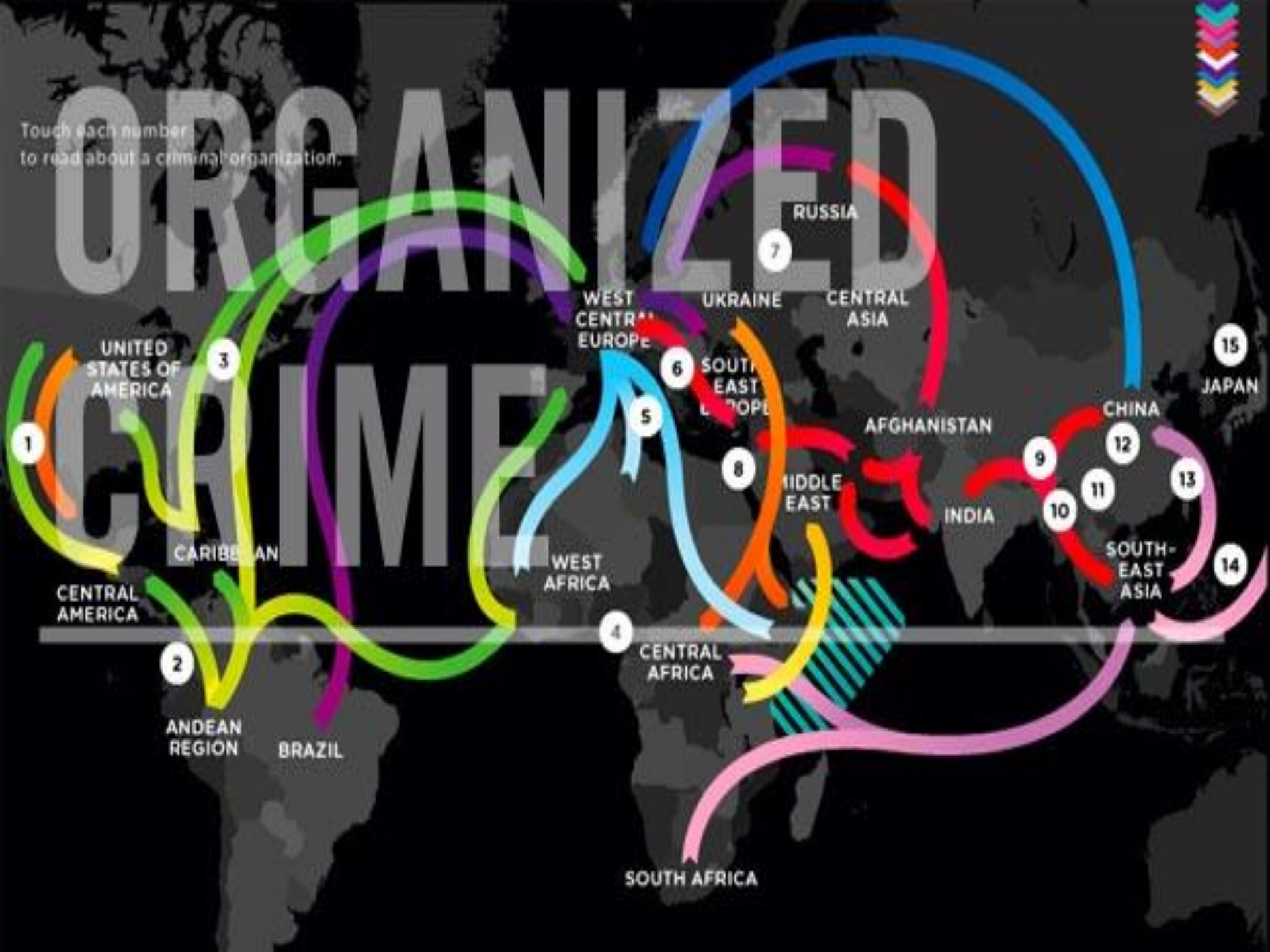
WHAT
YOU
NEED
TO
KNOW

Threats and risks


Artificial
Intelligence

Address the threats

Protect your reputation and Privacy


ORGANIZED CRIME
Touch each number to read about a criminal organization.
1
UNITED STATES OF AMERICA
2
CENTRAL AMERICA
3
CARIBBEAN
4
ANDEAN REGION
BRAZIL
5
WEST AFRICA
6
WEST CENTRAL EUROPE
7
RUSSIA
UKRAINE
CENTRAL ASIA
8
MIDDLE EAST
9
AFGHANISTAN
10
INDIA
11
CHINA
12
SOUTH-EAST ASIA
13
JAPAN
14
15
CENTRAL AFRICA
SOUTH AFRICA

Secure your Intellectual Capital

Protect your market share

Opportunities

What you need to do now

act on opportunities and threats

Education

Learn as an organisation

OUTSOURCE

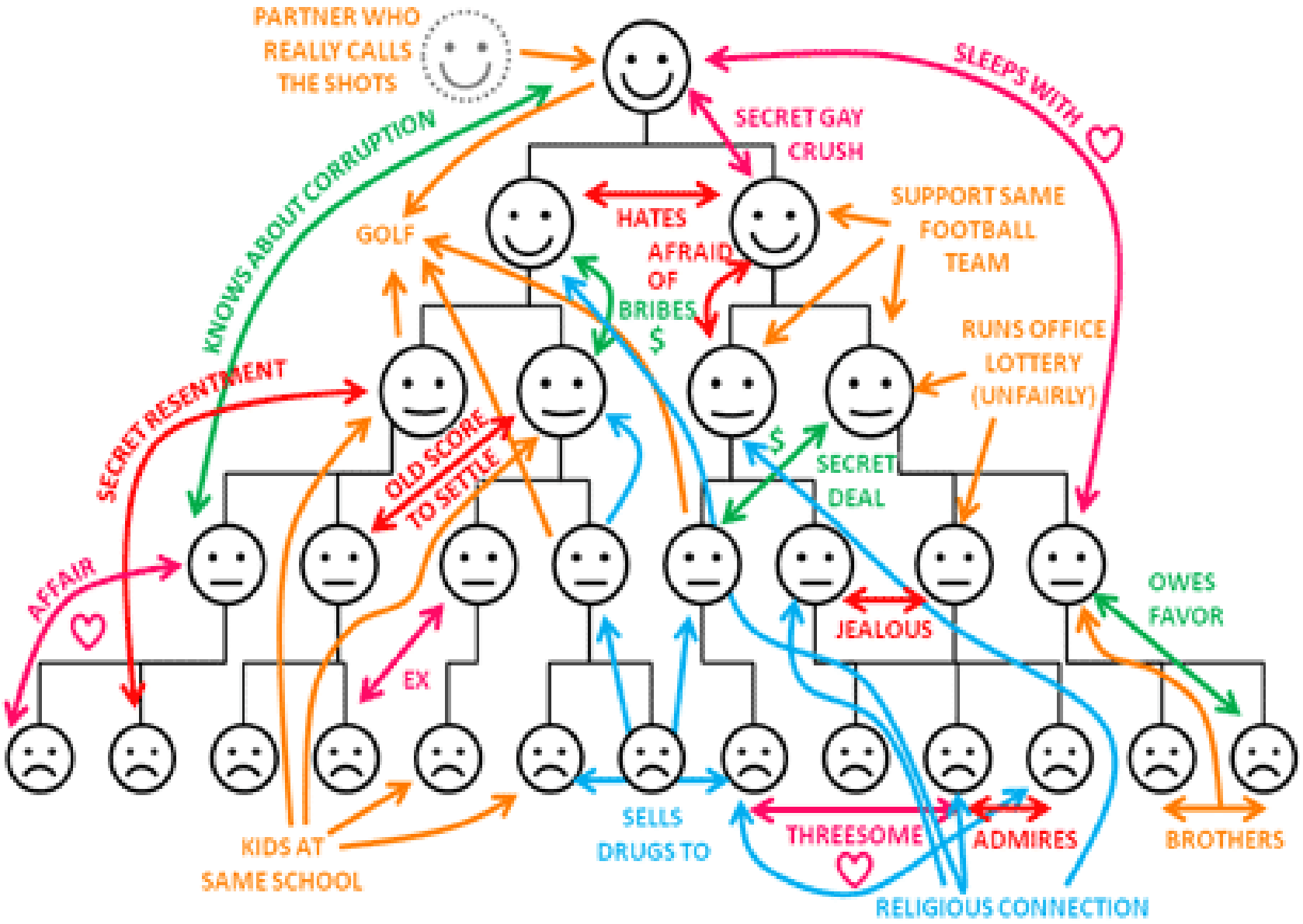
Millennials

WORK
LIFE

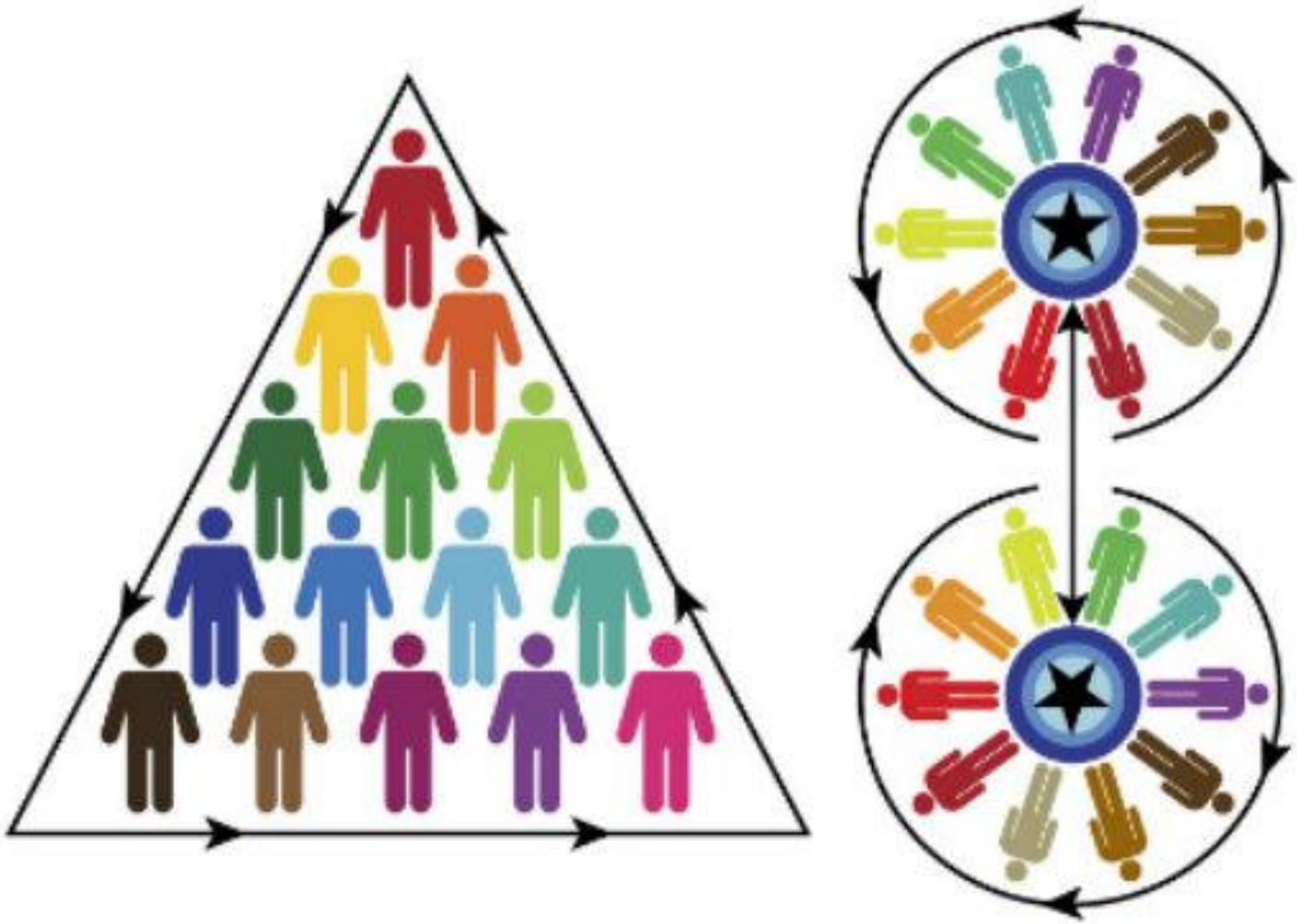
‘the rate at which individuals and organisations learn may become the only sustainable competitive advantage’.

Ray Stata

REAL ORGANIZATION CHART



Holacracy - autonomous, self-reliant units



Network Enabled Management

'Customers don't care how the company is organised internally. All they care about is the product or service' (Kelk, 2014).

Case Study

- Self managed teams
- Delegated responsibility for service delivering all services at the client's location
- Supported with portable IT and small back end team
- Near real time measurement

The Future

‘The single biggest missed opportunity for leaders of organisations is the failure to capitalise on the collective genius of the people in their organisations and communities’

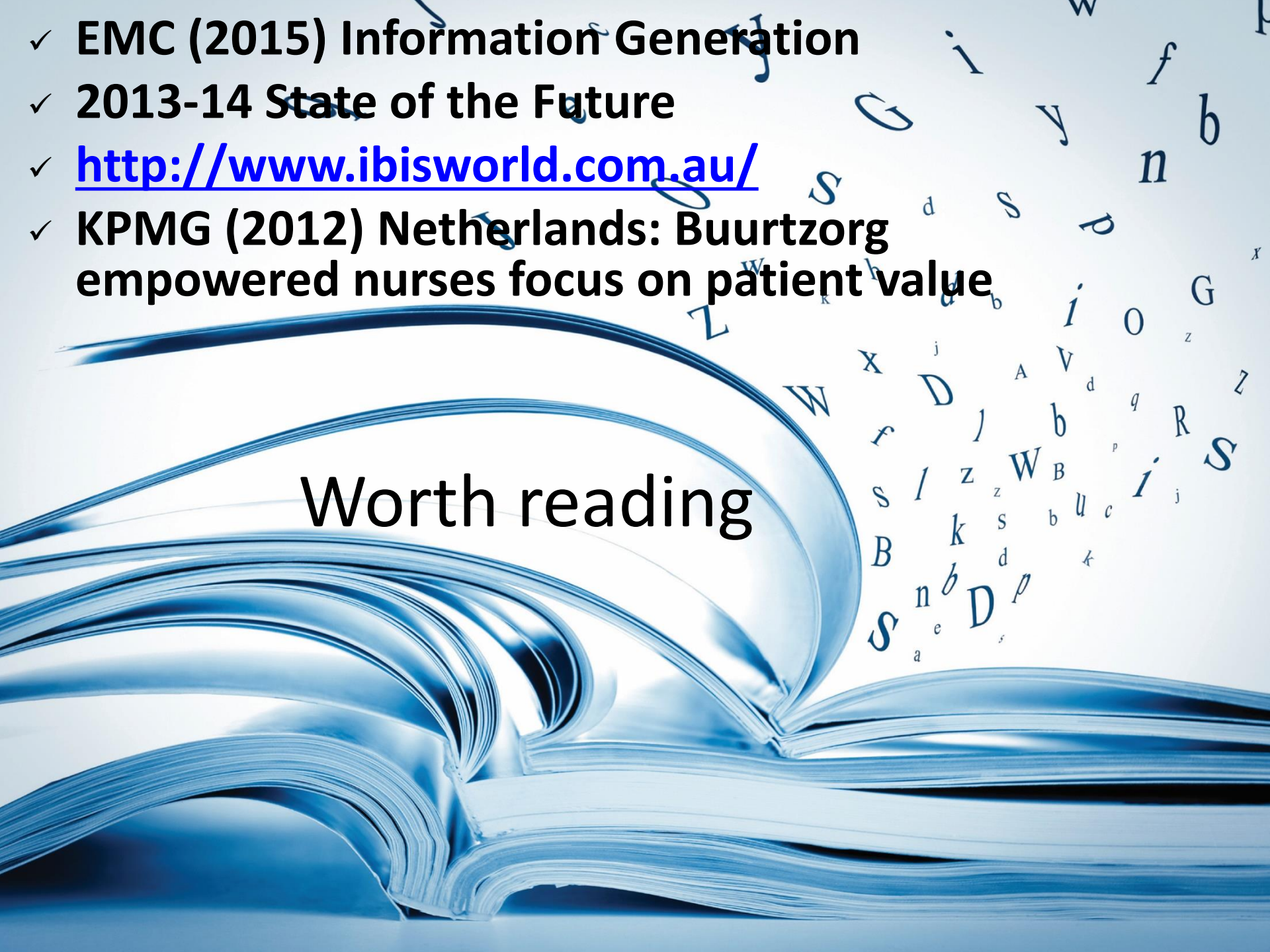
Dr. Robin Wood

The Future of Strategy, the Role of the New Sciences

Survive and Thrive

'Customers don't care how the company is organised internally. All they care about is the product or service' (Kelk, 2014).

ATLANTIC
INDIAN



- ✓ **EMC (2015) Information Generation**
- ✓ **2013-14 State of the Future**
- ✓ **http://www.ibisworld.com.au/**
- ✓ **KPMG (2012) Netherlands: Buurtzorg empowered nurses focus on patient value**

Worth reading